VERIFICATION OF ELIGIBILITY







USDA Professional Standards

- 3000 Administration
- □ 3100 Free & Reduced Meal Benefits
 - ■3110 Eligibility
 - ■3120 Direct Certification (DC)
 - ■3130 Community Eligibility Provision (CEP)

Administrative Review (AR)

- Critical Areas of Review
 - Performance Standard 1
 - Certification and Benefit Issuance (100)
 - Meal Counting and Claiming (300)
- General Area of Review
 - Verification (200)

Code of Federal Regulations (CFR)

□ 7 CFR Part 245.6a

Acknowledgment Statement

You understand and acknowledge that:

- the training you are about to take does not cover the entire scope of the program; and that
- you are responsible for knowing and understanding all handbooks, manuals, alerts, notices and guidance, as well as any other forms of communication that provide further guidance, clarification or instruction on operating the program.

Housekeeping



Where are the restrooms?

You may use the restroom during...



When and what may I eat?

Lunch, snacks and coffee...



What if my phone rings?

Please place cell phones on silent and don't text...



What if I have a question?

Limit side conversations and write questions on...

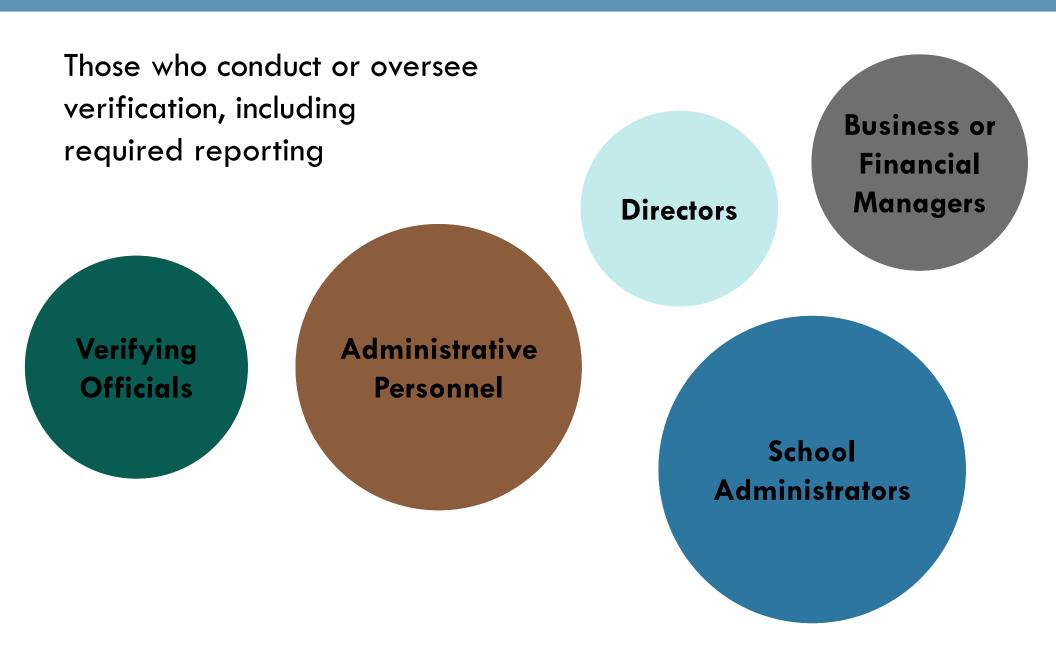
- Module 1: Establishing a Foundation
- Module 2: Verification Timeline
- Module 3: Establishing the Sample
- Module 4: Verifying Required Documentation
- Module 5: Completing Verification
- Module 6: Compliance & the Administrative Review

Objectives

By the end of this course participants will be able to do the following:

- Implement timelines related to verification activity due dates
- Identify the different methods for selecting a sample for verification
- Differentiate acceptable documentation obtained to verify student eligibility
- Outline steps in the verification process including required reporting

Who Performs Verification Duties in your CE?



Module 1: Establishing a Foundation



What is Verification?

Process for reviewing eligibility determination reported on approved applications based on:

Income Eligibility

SNAP, TANF, FDPIR or Medicaid F/R Assistance Programs

Other Source Categorical Eligible Programs

Why is Verification of Eligibility Important?

- □ Accuracy & Fairness
- □ Program Integrity
- Compliance with Regulations
- Accountability & Transparency
- □ Resource Allocation

Accuracy & Fairness

By confirming the eligibility of households through documentation or direct verification, the verification process helps to ensure that benefits are provided to those who truly qualify for them.

Program Integrity

It helps prevent fraud, errors, and misuse of benefits by ensuring that only eligible households receive assistance.

Compliance with Regulations

 Verification is a requirement set by the USDA and is essential for program administrators to receive federal funding and maintain program operations.

Accountability & Transparency

 By documenting and reviewing the eligibility of households, program administrators can demonstrate their adherence to regulations and justify benefit issuance determinations.

Key Roles & Responsibilities

Verifying Official

- Required designation, required action.
- Person who verifies eligibility of applicant households.
- Cannot be the same person as hearing official.
- May be the same person as the determining/reviewing official, confirming official, or follow-up official.

Resource Allocation

 Program administrators can allocate resources based on accurate data to effectively plan and budget.

Key Roles & Responsibilities

Eligibility/Verification Official Role Chart

If a <u>No</u> is recorded at the intersection of the column and row, the individual <u>cannot</u> perform the required actions for both official roles.

If a <u>Yes</u> is recorded at the intersection of the column and row, the individual <u>can</u> perform the required actions for both official roles.

	Determining /Reviewing ^R	Hearing ^R	Verification ^R	Confirming ^O	Follow-Up ^O
Determining /Reviewing ^R		No	Yes	No	Yes
Hearing ^R	No		No	No	No
Verification ^R	Yes	No		Yes	Yes
Confirming ^o	No	No	Yes	-	Yes
Follow-Up ^o	Yes	No	Yes	Yes	

Key for Abbreviations

- R = Required—CE <u>is required</u> to assign an individual(s) to perform the actions associated with this role.
- Optional— CE <u>is not required</u> to assign an individual(s) to perform the actions associated with this role, but the actions associated with this role <u>are required</u>.

Application Packet

TX-UNPS

Key Roles

- Hearing Official
- Reviewing Official
- Verifying Official

Civil Rights Training Required







	erintendent/Sp	oonsoring Official		
	Salutation First Name Last Name			
A13. Name:	▼			
A14. Email Address: 🟥				
A15. Phone:		Ext:	Fax:	
A16. Title:				
Claim Preparer				
Same as the Sup	erintendent/Sp	onsoring Official		
	Salutation	First Name	Last Name	
A17. Name:		▼.		
A18. Email Address: 🧐				
A19. Phone:		Ext:	Fax:	
A20. Title:				
to Households of App	proval/Denial o appeal or any	of Benefits. The heari previous conference	he appeal process are followed ng official must be someone no and hold a position at a higher	t involved in making the
	st be in a posit	ion higher than the R	eviewing Official.	
*Hearing Official mu				
*Hearing Official mu	applications ar	ıd makes eligibility d	eterminations.	
*Hearing Official mu	applications an	ıd makes eligibility d	eterminations.	
*Hearing Official mu Reviewing Official A22. This person reviews	applications ar	ıd makes eligibility d	eterminations.	

State Agency Templates & Forms

While CEs are not required to use all the resources TDA provides, TDA strongly encourages CEs to use them. If CEs choose to use a verification form or letter that is not developed by TDA, they are responsible to ensure that the form or letter contains correct and accurate information.

State Agency Templates & Forms

TDA Templates and Sample Forms

The following template and sample forms are also provided by TDA. These forms are located at www.SquareMeals.gov.

Collecting Information

- Verification Information Request: SNAP/TANF Multiple Applicant Form
- Verification Information Request: Statement of Earnings Form
- Verification Information Request: Statement of Social Security Income Form
- Verification Summary Form

Conducting Verification

Verification Sample Size Calculator

Household Notification, Selection for Verification

- Letter to Households Selected for Verification of Eligibility (also available in Spanish)
- Verification Information for Free and Reduced-Price Meals Sheet (also available in Spanish)

Household Notification, Results

- Notification Verification Continuation of Benefits Letter (also available in Spanish)
- Notification Verification Results/Adverse Action Letter—Income (also available in Spanish)
- Notification Verification Results/Adverse Action Letter—SNAP/TANF (also available in Spanish)

Module 2: Verification Timeline



Meeting Verification Deadlines



Keep a Calendar



Manage Your Time



Develop a Written Plan



Provide Backup to Your Staff

Verification Timeframes



Texas Department of Agriculture

- □ CEs must complete verification by November 15
- CEs must submitVerification Reportby November 28

Required Reporting

- ☐ All CEs, including Residential Child Care Institutions (RCCIs) approved to operate the National School Lunch Program (NSLP) and/or the School Breakfast Program (SBP) are required to submit the Verification Report to TDA annually
- ☐ The report includes direct certification data and verification activity, including results

- Verification Report JotForm opens November 1, 2023
- CEs can begin entering available data any time after the report opens and complete when verification result data is finalized
- Verification process must be completed by November 15, 2023
- CEs must submit Verification Report JotForm by November 28, 2023

Module 3: Establishing the Sample

Verification Sample Pool

CEs must include approved applications in the verification sample pool that meet the following criteria:

Approved applications for Other Source Categorically Eligible that are not directly certified

Approved applications submitted for income

Students Excluded from Verification

Students on the Texas ELMS matched list from TDA (SNAP/TANF/Medicaid F/R) and extended eligible students in the same household

Students directly certified without an application as migrant, runaway, or homeless and displaced children, foster children, Head Start/Early Head Start children, students who reside at an RCCI

Households for which the application was completed by an administrator/school official

Students Excluded from Verification

Students attending CEP or Provision 2 (P2) sites unless the P2 site is establishing a base year

Students from sites that participate in the Special Milk Program only

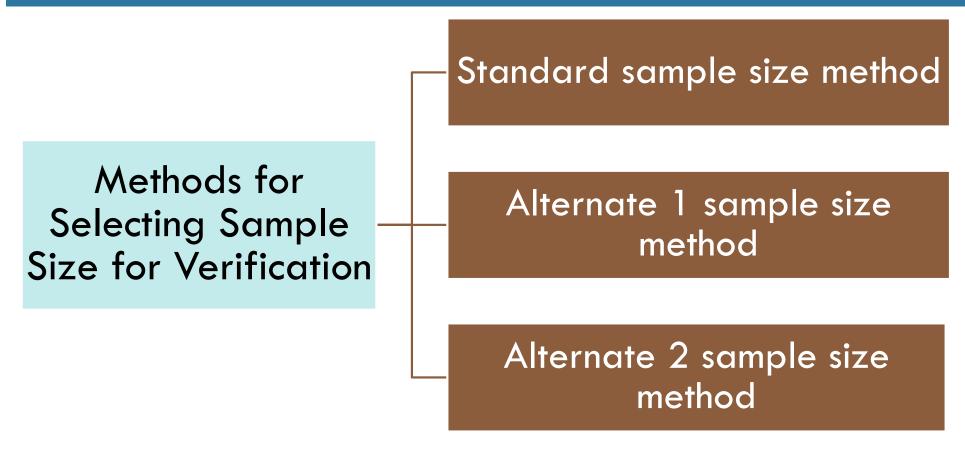
Students from sites where there is no separate charge for food service and no special cash assistance claimed (e.g., non-pricing programs claiming the paid rate of reimbursement for meals served)



Verification For Cause

CEs should verify applications For Cause, on a case by case basis, when the school is aware of additional income or persons in the household and/or known or available information indicates that there is a mistake or misrepresentation on the application.

Establishing a Sampling Size



Note: Sample size method is based on information from the CE's previous year verification report.

Figuring Non Response Rate

Number of households selected for verification that <u>did not respond</u> in the previous year

Divided by:

Number of applications selected for verification in the previous year

TDA will post allowable sample methods by CE name on the SquareMeals website.

Sample Size Methods

Standard sample size method "Error Prone"

CEs that do not qualify for the alternate sample size (1 or 2) method must use the standard sample size method.

Alternate sample size (1 or 2) method

CEs may use the alternate sample size (1 or 2) method if they meet a lowered of improved non-response rate (NRR).

Standard (Error-Prone)Sample Size Method

Step 1: 3,000 Error Prone or 3% of Total Applications on File October 1, 2023 (whichever is smaller)

Step 2: Interval Number

Step 3: Random Selection of Error Prone Applications

Alternate 1 Sample Size Method

Step 1: 3,000 or 3% (whichever is smaller) of All Applications on File as of October 1, 2023

Step 2: Interval Number

Step 3: Random Selection from All Applications

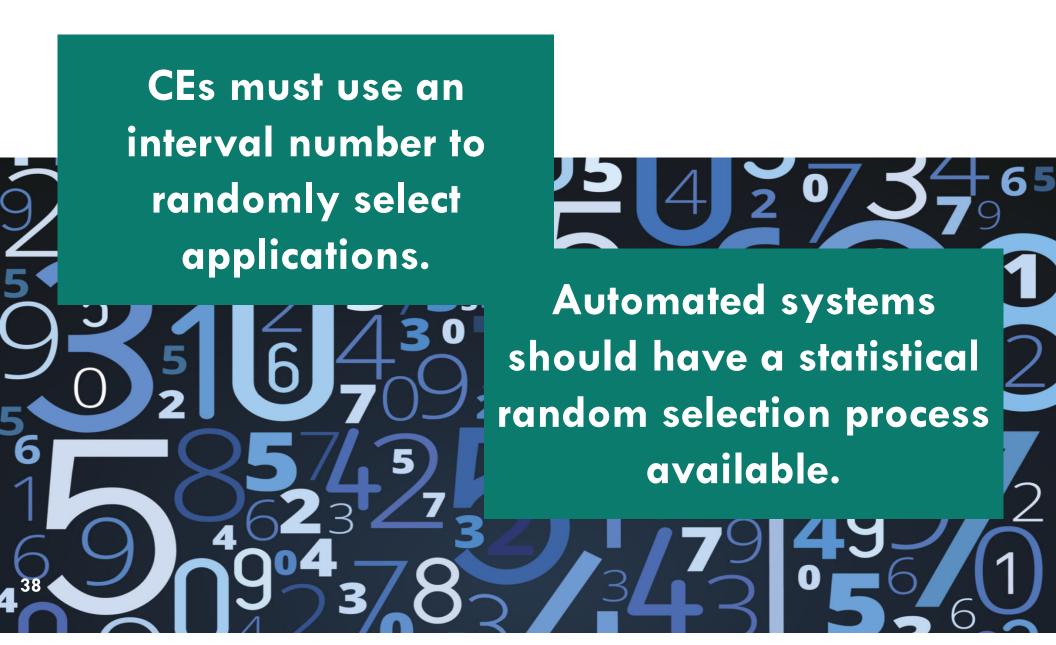
Alternate 2 Sample Size Method

Step 1: 1,000 or 1% (whichever is smaller) of Total Applications Plus 500 or .05% (whichever is smaller) of SNAP/TANF Applications on File as of October 1, 2023

Step 2: Interval Number

Step 3: Random Selection of Error Prone Applications

Random Selection Method



Standard Sample Size Activity

Confirmation Review



The Confirming Official must review all the selected applications for the verification sample and the applications selected "For Cause" to ensure that the initial eligibility determination was accurate.

Confirmation Review Overview

Step 1:

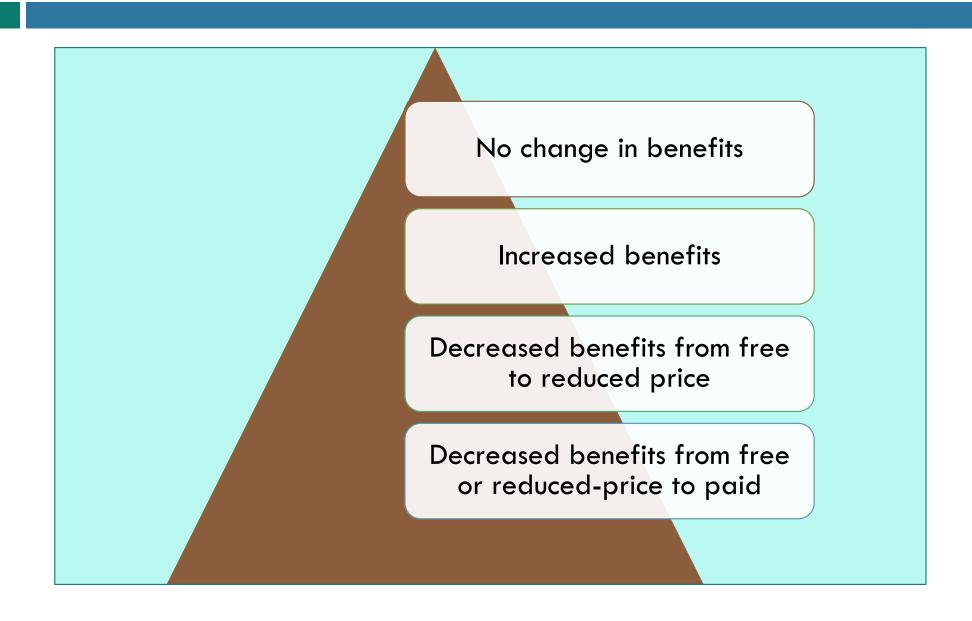
Reviewing Official
"reviews" the
application and
makes an initial
eligibility
determination

Step 2:
Confirming
Official
"confirms" the
initial eligibility
determination

Step 3:
Verification
Official "verifies"
the initial and
confirmed
eligibility
determination

Technology-Based Verification System

- Confirmation can be waived if the CE has a technology-based system that demonstrates a high degree of accuracy
- Technology-Based Confirmation Exemption RequestForm
 - Available in the Application link in TX-UNPS
 - Jotform submitted to TDA



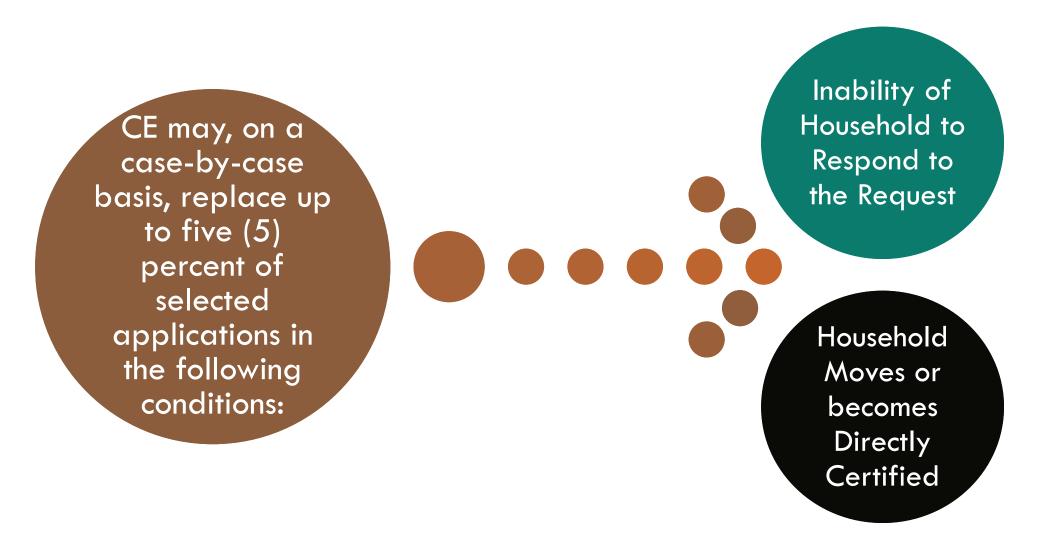
- □ No Change in Benefits
 - The CE must complete the verification process for the household application.

- □ Increase in Benefits
 - The CE must take the following actions:
 - Make the increased benefits available immediately
 - Notify the household of the increased benefits
 - Complete verification process for the household application

- Decreased Benefits from Free to Reduced-Price
 - The CE must take the following actions:
 - Leave the household's eligibility status at its initial determination
 - Complete the verification process for the household application

- Decreased Benefits from Free or Reduced-Price to Paid
 - The CE must take the following actions:
 - Notify the household of adverse action immediately
 - Remove the household application from the verification sample pool
 - Select a similar household application to replace it in the verification sample pool
 - Complete the verification process for the newly selected application

Replacement Applications



Direct Verification

Direct verification (DV) is the use of public records to verify a student's eligibility for free or reduced-price meals. DV must be conducted prior to household notification. If the application is directly verified no notice is sent to the household. The Direct Verification module in Texas ELMS opens October 1 and closes on November 15.

- Supplemental Nutrition Assistance Program (SNAP)
- Temporary Assistance for Needy Families (TANF)
- Medicaid (F/R)
- Children's Health Insurance Program (CHIP) (F/R)



Module 4: Verifying Required Information

Direct Verification Process



- Provides a quick, one-stop-shop to directly verify a sample list of students on applications selected for verification.
- October 1 through November 15.

Texas ELMS Training

Texas ELMS =

- 1.) Texas ELMS and Direct Certification An Overview: Click Here
- How to Upload Files to Direct Certification A 60-second Video: <u>Click</u>
 Here
- How to Download Match Reports in Direct Certification A 60-second Video: Click Here
- How to Search for, Claim, and Unclaim Students in Direct Certification A 30-second Video: Click Here
- 2.) How to use the Unclaimed EDG Number Matches Report to make the DC batch upload file: Click Here

Direct Certification and Additional Resources

Training Guides:

- 1.) Preparing Your File for DC Upload: Click Here
- 2.) Community Eligibility Provision: Completing the CEP Report: Click Here
- 3.) Batch Unclaim in Texas ELMS: Click Here
- 4.) Partial Match Individual Search in Texas ELMS: Click Here
- 5.) How to check for blank columns when the upload file doesn't work: Click

Here

Additional Resources:

- 1.) Working with Excel Tables: Click Here
- 2.) Match Priority: Click Here
- 3.) Password Security Within Texas ELMS and TX-UNPS: Click Here
- 4.) Using Duplicates to Find Unique Values: Click Here
- 5.) Direct Certification and Direct Verification Decision Paths: Click Here

Direct Verification =

- 1.) Texas ELMS and Direct Verification: Click Here
- 2.) Direct Verification Files and Reports in Texas ELMS: Click Here

System Resources =

1.) File Formats for use with Texas ELMS: Click Here

Verification Reporting =

- PY 2022-2023 Verification Reporting Timeline
- PY 2022-2023 Verification Reminders
- SY23 Verification Reporting Tips
- Verification Reporting Common Errors
- PY 2022-2023 CE Verification Reporting Requirements
- Sample Size Calculator for Verification

Notification Letter for Selection of Verification

CEs must provide households with a notification letter that the household has been selected for verification unless the household has been directly verified.



In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity. Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/ad-3027.pdf, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (833) 256-1665 or (202) 690-7442; or (3) email: program.intake@usda.gov. This institution is an equal opportunity provider.

The Richard B. Russell National School Lunch Act requires the information requested in order to verify your children's eligibility for free or reduced price meals. If you do not provide the information or provide incomplete information, your children may no longer receive free or reduced price meals.

Verifying Household Eligibility

Written income evidence Agency records Collateral contacts

Written Income Evidence

Guidelines for Verification



CEs must provide household documentation that reflects any gross income received on a recurring basis for each individual in the household receiving income for the most recent full month.



Acceptable Documentation Written Income Evidence

Let's review the Income Documentation for Verification Chart.

compensation.

Type of Income

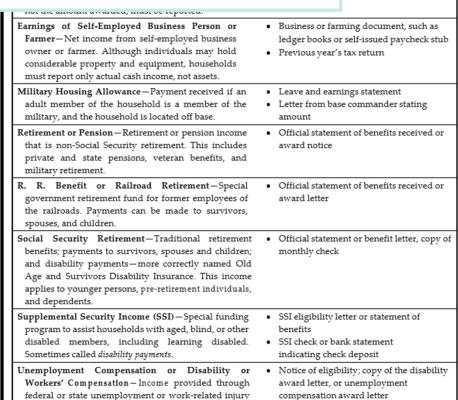
Cash Income—Wages received from an employer who

Letter from employer or form completed stating wages paid and

Coumentation for

s or other payment proof ing bank statements, formal written agreement

Income Documentation for Verification Chart



Check stub

No Income

Indication of "No Income"

If a household is selected for verification, or the application is being verified for cause and the application indicates zero income, the LEA must request an explanation of how living expenses are met and may request additional written documentation or collateral contacts. For example, the collateral contact may be asked to document the duration and type of assistance that is provided to the household.

USDA Eligibility Manual

Income Exclusions

Verification

Income
exclusion chart
can be found
in the ARM,
Section 4.



Acceptable Documentation Agency Records

CEs may confirm household eligibility with information from other government agencies to which the CE has legal access.

Agency records may provide proof that a household or individual participates in a categorically eligible program and may be in the form of a letter or other benefit issuance form.

Verifying Information Using Collateral Contacts

A collateral contact is a person outside of the household who is knowledgeable about household circumstances and can confirm household's income for the current month or the previous month, participation in assistance programs or status as other source categorical eligibility.

- □ Employers
- □ Social service agencies
- □ Migrant workers
- □ Agencies
- Religious or civic organizations

Module 5: Completing Verification

Nonresponsive Households and Follow-Up

Any household that does the following is considered nonresponsive:

- Fails to contact the CE when the initial or follow-up request for verification information is made
- Provides incomplete information or documentation
- Fails to designate collateral contacts or designates collateral contacts that are unable or unwilling to provide the requested evidence

Completing Verification on the Application

Verified Application Example

The Richard B. Russell National School Lunch Act requires the information on this application. You do not have to give the information, but if you do not, we cannot approve your child for free or reduced price meals. You must include the last four digits of the social security number of the adult household member who signs the application. The last four digits of the social security number is not required when you apply on behalf of a foster child or you list a Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF) Program or Food Distribution

Program on Indian Reservations (FDPIR) case number or other FDI security number. We will use your information to determine if your MAY share your eligibility information with education, health, and renforcement officials to help them look into violations of program r

In accordance with federal civil rights law and U.S. Department of A national origin, sex (including gender identity and sexual orientatio other than English. Persons with disabilities who require alternativ contact the responsible state or local agency that administers the pt 877-8339.

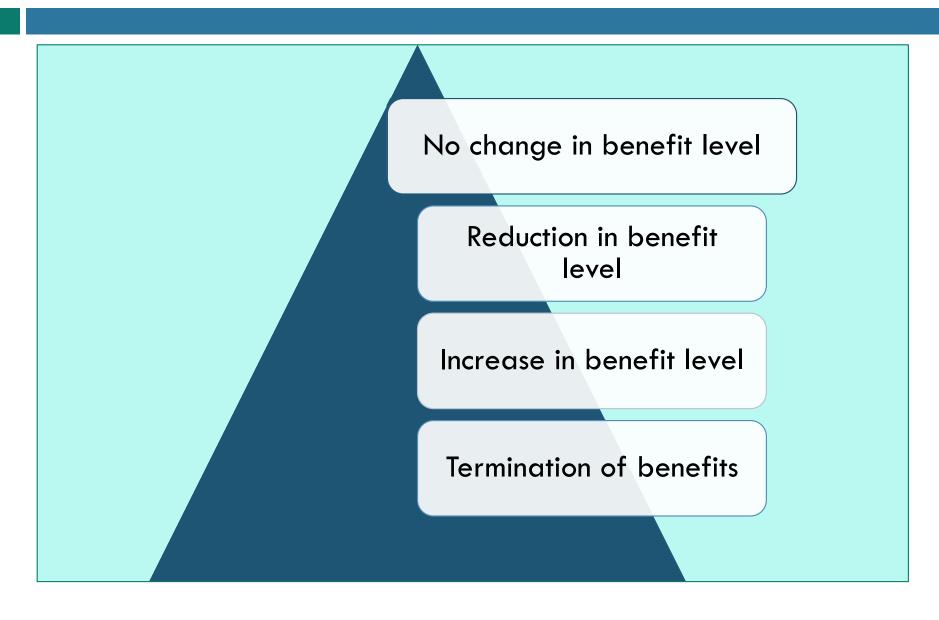
To file a program discrimination complaint, a Complainant should c sites/default/files/documents/ad-3027.pdf and at any USDA office or complaint form, call (866) 632-9992. Submit your completed form of Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442

The Confirming Official reviews all applications selected for verification to ensure that the initial determination was accurate, then signs, and dates in the designated area. This occurs BEFORE sending out notification letters to selected households. The Confirming Official must be a different individual than the original Reviewing/Determining Official. The Confirming Official and Verification Official should also sign the Verification Report/Individual Household Form. A note of who conducted the confirmation review should be included on electronic verified applications.

Income Determination: Multiple income frequencies must be converted to annual amounts and combined to determ income. Annual Income Conversion: weekly x 52, every two weeks x 26, twice a month x 24, monthly x 12.			Date Received Date Withdrawn	
Household Size	Total Income	Frequency W E T M A O O O O	Reviewing/Determining Official's Signature Date	
Categorical Determination	Eligibi	lity Reduced Denied	Confirming Official's Signature Date	

CEs with automated systems may request a waiver to conduct the Confirmation Review.

Verification Results

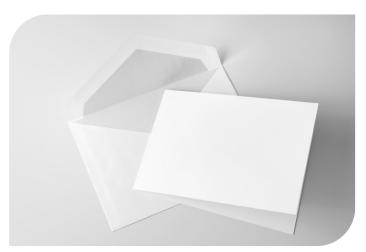


Notice of Adverse Action

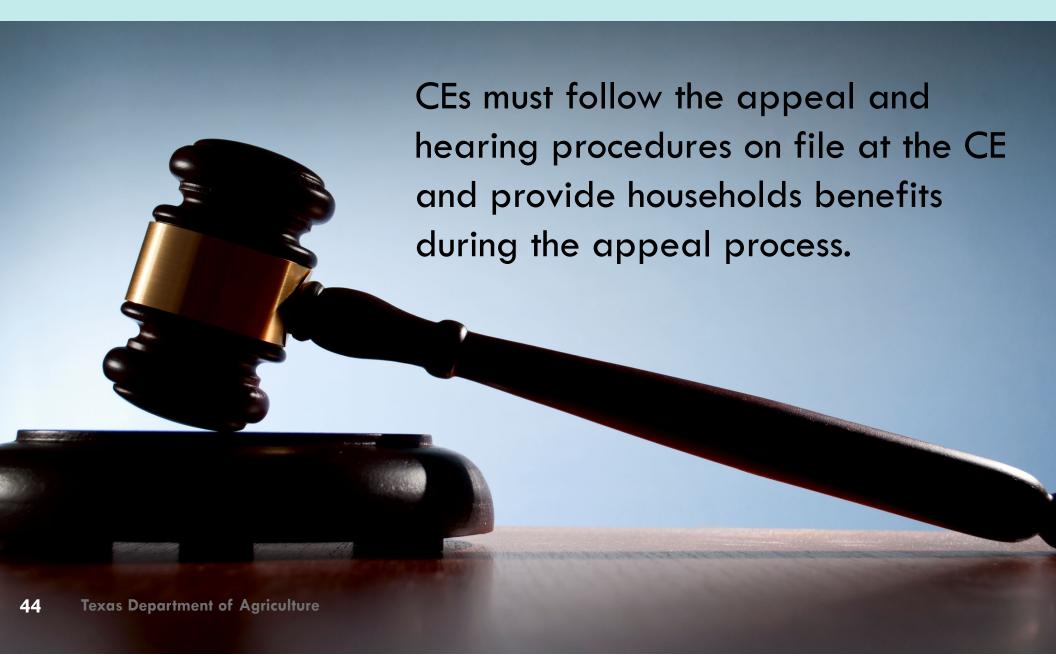
The notice of adverse action may be sent by postal service or email.

The CE cannot notify the household of adverse action by telephone.





Appeals and Hearing Procedures



Reapplying for Program Benefits

Any household that has been terminated from the program because of verification may reapply at any time during the school year. Applications resubmitted must be verified.



Required Reporting

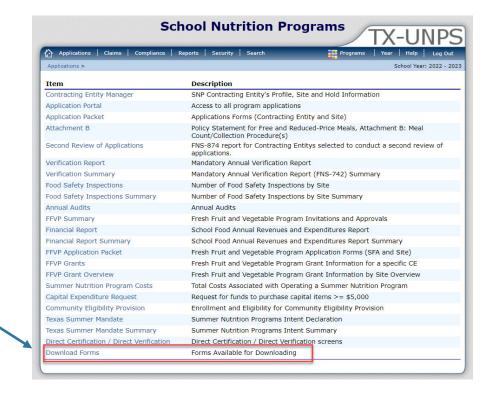
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Accessing the Verification Report

TX-UNPS

- □ Log in to TX-UNPS
- Select School Nutrition Programs
- Select Applications
- Select <u>Download Forms</u>



Accessing the Verification Report

Select SNP-123 SY 2023-2024 Verification Report JotForm

This will take you directly to the Form to begin your submission.

*Additional resources for verification are listed under additional SNP-123 entries.

Resources:

- Required Annual Reporting
- Verification Report Tips



Recordkeeping

The CE must maintain records related to verification and keep these records ready for TDA or USDA to review.



AR Objectives (Section 200)

Determine
whether CE meets
program
requirements

Provide technical assistance

Secure needed corrective action

Assess and apply fiscal action, if necessary

Module 6: Compliance and the AR

Off-site Assessment

The AR will assess the following:

- Name(s) of the Verifying Official and Confirming Official
- Submitted FNS-742 Verification Report
- Verification pool and sample size selection methods
- Verification for cause
- Deadlines, due dates, and follow-up procedures
- Accuracy of electronic systems, if applicable
- Notification letters



Common Verification Findings – Texas

- No documentation demonstrating a confirmation review took place.
- Not submitting the FNS-742 report by state deadlines.
- The CE did not follow the required procedures when a confirmation review found the original eligibility to be incorrect.
- The roles and responsibilities of the Confirming Official and Verifying Official were not followed.
- The CE did not follow the required follow-up procedures for nonresponsive verification requests.
- Non-TDA template notification letters missing required information.

REVIEW ACTIVITY

- Instructor will show each slide with a question.
- Participants will have 1 minute to determine the answer.
- Participants may play as a team or individually.
- Participants should record answers in their PG.

1. When does the verification process begin and end?

A CE may begin the verification process any time after applications are received in the new school year but no later than October 1, 2023. The verification process must be completed by November 15.

2. What does the Verification Official do if an application is selected for verification, but the household transfers out of the school district before the information can be verified?

If a household selected for verification transfers out of the CE before the information can be verified, verification cannot be completed. CEs must pull a new application to meet the verification requirements.

3. If the sample size is 4.2 applications, should the Verifying Official verify 4 or 5?

Partial numbers must be rounded up to the next whole number. You must verify five applications.

4. May CEs verify a larger sample than required, such as 5%?

The CE must meet the sample requirements, i.e., 3 % under Basic (Error Prone) or Alternate Method 1 or Alternate Method 2 percentages and must not verify more than the requirement.

5. True or False: All applications need to be reviewed and signed by the Confirming Official.

False – Only those applications chosen for verification need to be reviewed by the Confirming Official, if a Confirmation Review is required.

6. True or False: All CEs are required to conduct Direct Verification in the Verification Process.

False – Conducting Direct Verification using Texas ELMS is not required, however it may streamline the process and reduce the need to contact households.

7. True or False: When a CE conducts Direct Verification and matches eligibility on the application the household is not required to be notified.

True — when a match is made using Texas ELMS the process is completed for that household and notification is not required. The Individual Household Report Form is completed and signed by the Verification Official and results are included in the Verification Collection Report.

8. Name two types of income that are excluded from verification.

Overtime income, benefits from federal programs, combat pay

9. What TDA required form must be used to track verification activity and results for each household application selected for verification and where is it located?

The Verification Report/Individual Household Form must be used and is located on SquareMeals.

NSLP>Eligibility and Verification>Application

Verification

10. Where are Verification Report Resources located?

Verification Report Resources are located on the SquareMeals website Texas ELMS webpage.

Eligibility and Verification Assessment



Post-assessment

- Use a unique, 4 digit identifier (last 4 of cell #)
- You will use the same ID # for the post-assessment

- So TDA can collect and analyze data to improve training effectiveness.
- Anonymous

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- the training you have completed does not cover the entire scope of the program; and that
- you are responsible for knowing and understanding all handbooks, manuals, alerts, notices and guidance, as well as any other forms of communication that provide further guidance, clarification or instruction on operating the program.



TEXAS DEPARTMENT OF AGRICULTURE COMMISSIONER SID MILLER

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/ad-3027.pdf, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

1. mail:

U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or

2. fax:

(833) 256-1665 or (202) 690-7442; or

3. email:

Program.Intake@usda.gov

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Updated 10/20/2023